

Comfort Inn Haven Marina

Guest Feedback



All Guest feedback is derived directly from the Properties in-house Guests Questionnaire Program and are available for viewing at the Property.

Date of Stay: 17/05/2015

Room Type: Pet Friendly Standard

Feedback:

All staff very friendly. Love the stay as we travel with our beloved dog Sash, not many places have Pets.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: Yes

Date of Stay: 18/04/2015

Room Type: Family

Feedback:

Brilliant hotel, lovely room, great experience, loved it.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 10/04/2015

Room Type: Standard

Feedback:

Congratulations to all, a great day, great food. Highly recommend to others. Excellent Service, quality food (compliments to Chef) and complete day to share with others.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 19/02/2015

Room Type: Standard

Feedback:

We will be returning in August. Thank you for a lovely stay. 5 stars!

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 12/01/2015

Room Type: Marina View

Feedback:

Highest praise to all – cleaning staff went beyond, highest regards for them. Such friendly and fantastic staff. Well done. Would gladly stay again, thank you.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 03/01/2015

Room Type: Spa Suite

Feedback:

Lovely stay for our 50th Wedding Anniversary. Great pool and a lovely room with balcony. Bottle of wine for our celebration was a lovely thought – our thanks. Hope to return in future.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 22/12/2014

Room Type: Studio

Feedback:

A quick note to say thank you very much for accommodating my English family and myself recently. Loved room 100 with the little outdoor area and kitchen!!! Lovely surprise. We all thought it was a shame we couldn't stay longer. Anyway - next time we will!

Merry Christmas and a safe 2015 for you all.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 06/12/2014

Room Type: Balcony

Feedback:

All staff in the restaurant were excellent.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 06/12/2014

Room Type: Marina View

Feedback:

The service by the reception staff (really appreciated Kylie's assistance when our flight was delayed) was the best part of our stay.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 03/12/2014

Room Type: Marina View

Feedback:

Have been coming here for about 7 years. Would like to see a great salad dish on the menu.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: Yes

Date of Stay: 30/11/2014

Room Type: Standard

Feedback:

Great place to stay and friendly staff.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: Yes

Date of Stay: 22/11/2014

Room Type: Marina View

Feedback:

All Plank staff were lovely. Parking can be a slight issue but can't see a solution as it's an honesty issue with guests.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: Yes

Date of Stay: 21/11/2014

Room Type: Marina View

Feedback:

Great and helpful reception & restaurant staff, especially Jess & Lisa. Awesome gym facility.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 15/11/2014

Room Type: Family

Feedback:

Fantastic! Will recommend you to everyone. I would even come back for a meal!

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 15/11/2014

Room Type: Marina View

Feedback:

All staff were friendly. Could do with a lift for baggage.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 08/11/2014

Room Type: Balcony

Feedback:

Was a great stay and the service was fabulous. Thank you so much!

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 01/11/2014

Room Type: Marina View

Feedback:

Very nice room with lovely views.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 23/10/2014

Room Type: Marina View

Feedback:

Reception on the day of check in and the Chef were excellent. The meals to the room were outstanding. Glad I ate in the room form the Plank – outstanding!

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 13/10/2014

Room Type: Standard

Feedback:

All staff polite, friendly and helpful. Very pleasant stay and will not hesitate to make a return visit.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 10/10/2014

Room Type: Family

Feedback:

The reception Kylie helped with airport and other information. She was terrific.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 10/10/2014

Room Type: Balcony

Feedback:

Very happy and great location for our first visit to Glenelg.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 02/10/2014

Room Type: Family

Feedback:

Our Travel Agent didn't book the correct room for us. Your staff were excellent to make our stay very enjoyable. Thank you!

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 01/10/2014

Room Type: Marina View

Feedback:

Plank Restaurant had great service and very reasonable breakfast prices.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 27/09/2014

Room Type: Marina View

Feedback:

Good location and great view however the free internet was very marginal in our room.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 23/09/2014

Room Type: Marina View

Feedback:

I would really like to let you know what a wonderful stay we had at your place. My group of 42 were most impressed by the overall service and accommodation.

The food was delicious and presented well, comfortable lodgings and pleasant surroundings we couldn't have asked for more I will not hesitate to use your place again in the future.

Thank you for your hospitality.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 13/09/2014

Room Type: Marina View

Feedback:

I write to compliment you on your staff, who are among the most welcoming, happy and cheery I have ever had the good fortune to meet - and I have stayed in many Australian and overseas accommodation houses.

My wife and I were especially impressed by Lisa, who was most professional and helpful. I have suffered a stroke, and am hopeless with stairs, and Lisa did a wonderful job in re-arranging rooms so that we had a ground floor marina view.

Our stay was wonderful, and you have certainly won our business whenever we return to Adelaide!

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 24/08/2014

Room Type: Standard

Feedback:

Real good value for money. Was pleasantly surprised when we opened the door considering how cheap the rooms cost.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 22/08/2014

Room Type: Family

Feedback:

Air Conditioner in our room was very noisy and the absence of a microwave makes stays uncomfortable and difficult.

Would You Stay Again: Yes

Would Your Recommend to Others: No

Are You a Return Guest: No

Date of Stay: 11/08/2014

Room Type: Marina View

Feedback:

I can't thank the motel enough. I booked in a hurry, got a great rate and then an upgrade by Lisa who checked me in. Because of a death in the family I had to extend twice and got to keep the same room and the same rate. Thank you to everyone!

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: Yes

Date of Stay: 03/08/2014

Room Type: Family

Feedback:

Food staffs have a great bubbly personality – just what you need to start your day! We loved it here and we definitely will be back!!

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 21/09/2014

Room Type: Marina View

Feedback:

Very friendly staff and great food in the restaurant. Also very helpful staff at reception ☺

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 06/07/2014

Room Type: Standard

Feedback:

Needed a bin in my room and the bed was made too tight. Awesome place stay and my favourite place!

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 04/07/2014

Room Type: Marina View

Feedback:

Cleaning and restaurant staff were excellent. Great location, great staff and excellent motel! Would definitely stay again.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 1/07/2014

Room Type: Family

Feedback:

John was pleasant and efficient. It was a pleasure to stay here.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 28/06/2014

Room Type: Marina View

Feedback:

Great place to stay, comfortable accommodation. All staff from the reception to the kitchen were great.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

Date of Stay: 21/06/2014

Room Type: Family

Feedback:

Lovely to be upgraded to a 2 bedroom room. It was nice and quiet. Only issue was a dripping shower but was attended to quickly by the maintenance.

Would You Stay Again: Yes

Would Your Recommend to Others: Yes

Are You a Return Guest: No

All Guest feedback is derived directly from the Properties in-house Guests Questionnaire Program and are available for viewing at the Property.